

### **PIP Action Step 1C.1.1 –**

Convene family-involved workgroups to review the structure of the case planning process. The case planning/FTM process includes engagement, process, services, and outcomes. Engagement of fathers and youth is of particular interest with the group researching means for effective engagement.

The Family Engagement Workgroup members engaged in formal discussion with families currently working a case plan with DCBS. Areas of concentration focused on the structure of the case planning process from the client's perception in addition to assessing the Family Team Meeting (FTM) process. Themes from the discussions included: case plans are realistic and families understand them; and FTM/case plan conferences are helpful but more communication is needed among the involved parties.

As a result of this work, the workgroup is reviewing current policy around case planning and FTM's. Recommendations will be made for revisions to make the process more meaningful to all family members including identified fathers and youth. Tools and practice guides to support policy will be available to staff. Group members are also observing case planning training and will make recommendations for methods to enhance the skill set for staff. Training on policy changes will be offered statewide.